

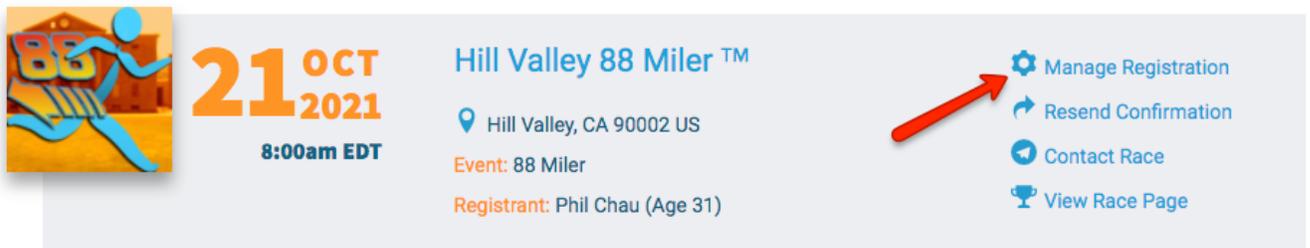
Request a Refund

Following these steps:

1. Sign In to RunSignUp
2. Go to your Profile
3. Click **Manage Registration** next to the registration that you would like to request a refund.
4. Click the **Request Refund** menu item
5. Follow the provided steps and continue

How to Request Refund

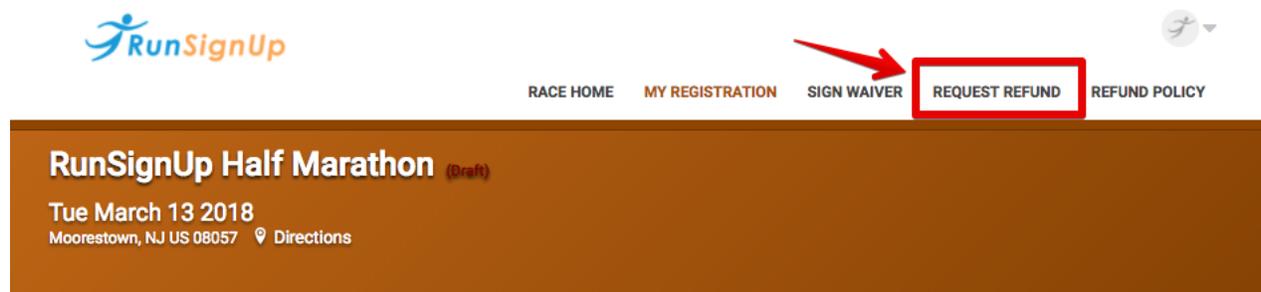
If refunds are allowed for the Race, you can request for a refund by logging on to **RunSignUp > Profile > Manage Registration > Request Refund**.



21 OCT 2021
8:00am EDT

Hill Valley 88 Miler™
Hill Valley, CA 90002 US
Event: 88 Miler
Registrant: Phil Chau (Age 31)

- Manage Registration
- Resend Confirmation
- Contact Race
- View Race Page



RunSignUp

RACE HOME MY REGISTRATION SIGN WAIVER **REQUEST REFUND** REFUND POLICY

RunSignUp Half Marathon (Draft)
Tue March 13 2018
Moorestown, NJ US 08057 Directions

Ron Synup - Registration #22006254

If you registered other people under this account for this race, you can find their registration by clicking here.

[Resend Confirmation E-mail/Barcode](#)

Event: Half Marathon

Registrant: Ron Synup
info@runsignup.com
888-385-1360
300 Mill Street Moorestown, NJ US 08057

Date of Birth: 01/01/1992
Age at Time of Race: 26

Registration Date: 01/23/2018 2:11pm EST
Registration Status: Active
Give-Away Option: N/A

Once under the “Request Refund” tab, you will be able to make sure that you have selected the correct registrant and event for this refund, and a breakdown of the refund, including the deducted fees, can be found below.

When you have reviewed all of the information, and you are ready to remove yourself from the event, click on the button for “Issue Refund”. At this point, a confirmation message will let you know that you have been removed from the event.

Once processed your refund will be applied back towards the original card that was used for your registration. This should post within 5 business days of the refund request. If you do not see this refund as being credited to your account within that time frame please contact finance@runsignup.com.

Verifying Your Refund

Whether you refunded your own registration, or if the race refunded your registration on RunSignUp, you can log into your account, and view the refund, by going to your “Profile”, scrolling down and clicking on “My Refunds”

If you see the refund listed here, then the refund has been requested. Keep in mind that it may take a while before your credit card company updates your statement to reflect the refunded charge. Credit card companies could take up to a month or so to calculate the refund into your statement.